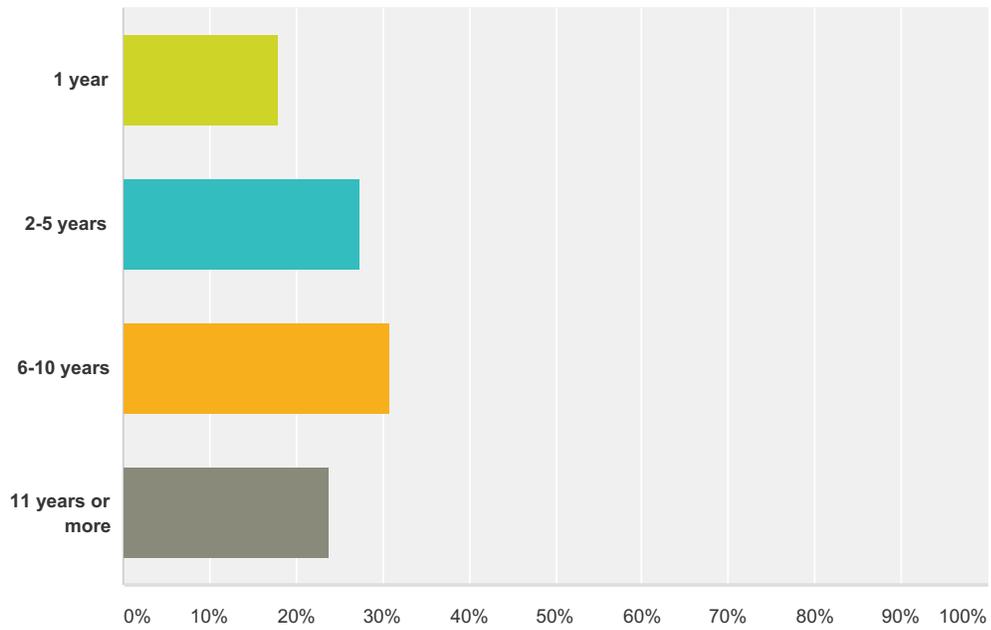


Q1 How long have you been a member of PVC?

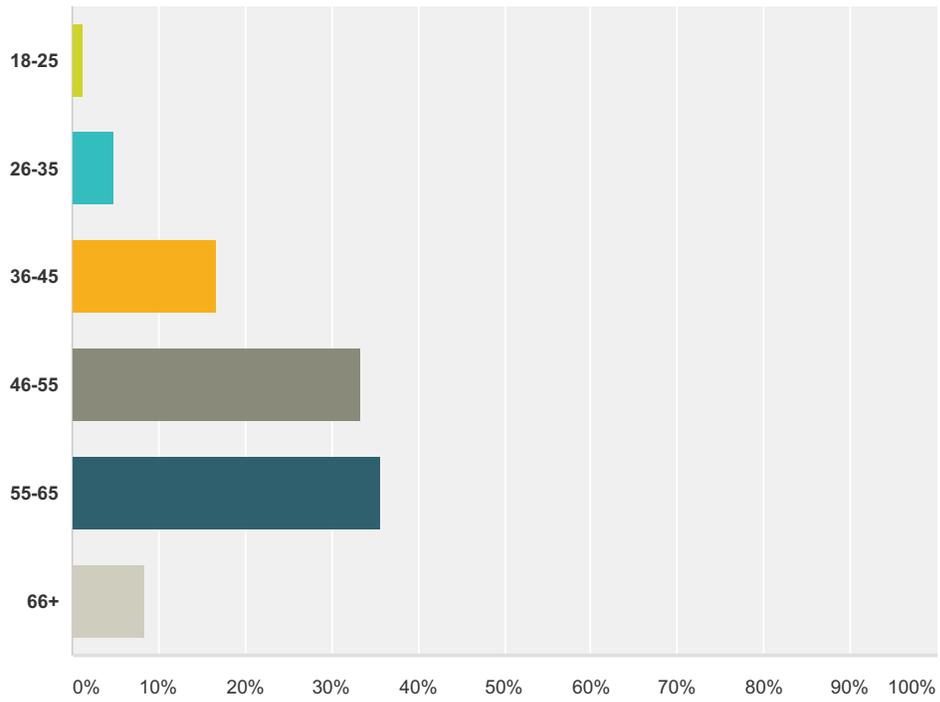
Answered: 84 Skipped: 0



Answer Choices	Responses	
1 year	17.86%	15
2-5 years	27.38%	23
6-10 years	30.95%	26
11 years or more	23.81%	20
Total		84

Q2 How old are you?

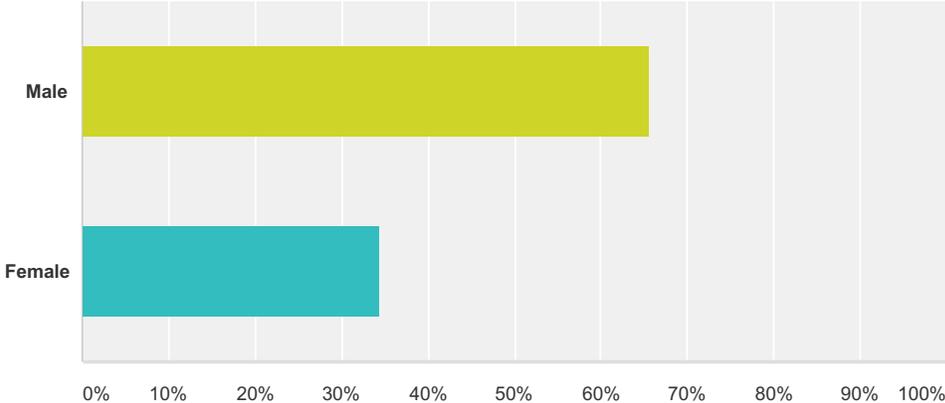
Answered: 84 Skipped: 0



Answer Choices	Responses	
18-25	1.19%	1
26-35	4.76%	4
36-45	16.67%	14
46-55	33.33%	28
55-65	35.71%	30
66+	8.33%	7
Total		84

Q3 Are you?

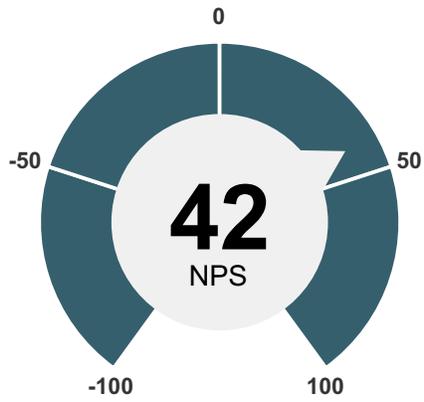
Answered: 84 Skipped: 0



Answer Choices	Responses
Male	65.48% 55
Female	34.52% 29
Total	84

Q4 How likely is it that you would recommend PVC to a friend or colleague?

Answered: 73 Skipped: 11



Detractors (0-6)	Passives (7-8)	Promoters (9-10)	Net Promoter® Score
14% 10	30% 22	56% 41	42

Portland Velo Club

Q5 Will you please help us understand the answer you provided?

Answered: 73 Skipped: 11

#	Responses	Date
1	I have found PVC to be a great group of riders who enjoy the sport and the friendship of other riders.	9/19/2016 11:23 AM
2	Dont race anymore nor do I do many of the grpup rides.	9/19/2016 6:13 AM
3	Fabulous group of people to hang with on and off the bike	9/18/2016 10:25 PM
4	Have always felt that the level of support from the shop has been top notch. When I take my bike in for repair I usually get it back later that day or early the next day so that I do not miss a day of training.	9/18/2016 1:27 PM
5	It is a great club for the more advanced athlete. I would not recommend it to someone at the entry level of fitness or riding.	9/18/2016 1:23 PM
6	PVC is not the best because they're the biggest club, they're the biggest because they are the best!	9/18/2016 8:56 AM
7	I enjoy being part of the group, but there are other good options within the Portland community.	9/18/2016 8:38 AM
8	Good group of people. Lot's of ride options. Best way to get socially and competitively involved in cycling.	9/18/2016 8:19 AM
9	Great sport great club wonderful people great rides.	9/18/2016 8:03 AM
10	The best and most organized cycling in Maine that includes both Men and Women at all levels. Not to mention the clubs history.	9/17/2016 9:28 PM
11	Being supportive of local business and sport is important	9/17/2016 8:45 PM
12	I think it's a great club but most of the people I interact with are non athletes, so I don't waste my breath.	9/17/2016 7:59 PM
13	Benefits make is an easy choice. Rides with friends, reimbursement pays your membership and the kit and discount are nice. Plus being part of a club motivates	9/17/2016 5:33 PM
14	Great way to meet others that love to ride	9/17/2016 4:58 PM
15	Club seems more geared toward extreme racing	9/17/2016 3:25 PM
16	A great bike club; great people; great ride options for fast recreational and race-training rides. I would not recommend the club for someone who is looking for strictly recreational rides at slower paces.... all depends on the type of riding someone wants to do as to whether I would recommend participation & membership.	9/17/2016 12:45 PM
17	Its been on of the best supportive clubs I have joined, just wish I had known about it sooner and like to spread the good word when meeting others that would like to get involved.	9/16/2016 12:54 PM
18	Good club	9/15/2016 6:11 PM
19	I have made some great friends through PVC that also do other fun outdoor activities. In the past I have recommended to a friend and she joined. I met someone last winter at Sugarloaf and sent her info. She doesn't live in Portland, so likely why she didn't join.	9/15/2016 12:51 PM
20	PVC has some great benefits. The shop discount, team kits, race reimbursement, etc...	9/14/2016 9:50 AM
21	Established club that has been around - some clubs come and go. Seems like a good mix of rider types and interests. Club has good benefits. I don't feel like I know a lot of the members but the ones that I do are good people.	9/13/2016 8:12 PM
22	Great way to meet and ride with fellow cyclists.	9/13/2016 7:49 PM
23	no	9/13/2016 7:44 PM
24	Great group of people to spend time with both on and off the bike.	9/13/2016 5:37 PM
25	Its a fun way to exercise and meet people in the portland area through a common interest.	9/13/2016 3:42 PM
26	I would recommend PVC for the organized rides and the way it connects you with other cyclists. The only reason I didn't say 10 is because I personally don't get to take advantage of the other benefits such as race entry fees etc. in other words it depends on how someone plans to use the membership as to what the value is.	9/13/2016 3:37 PM
27	PVC is a great way to introduce fellow cyclists to other cyclists in the Portland area.	9/13/2016 12:11 PM

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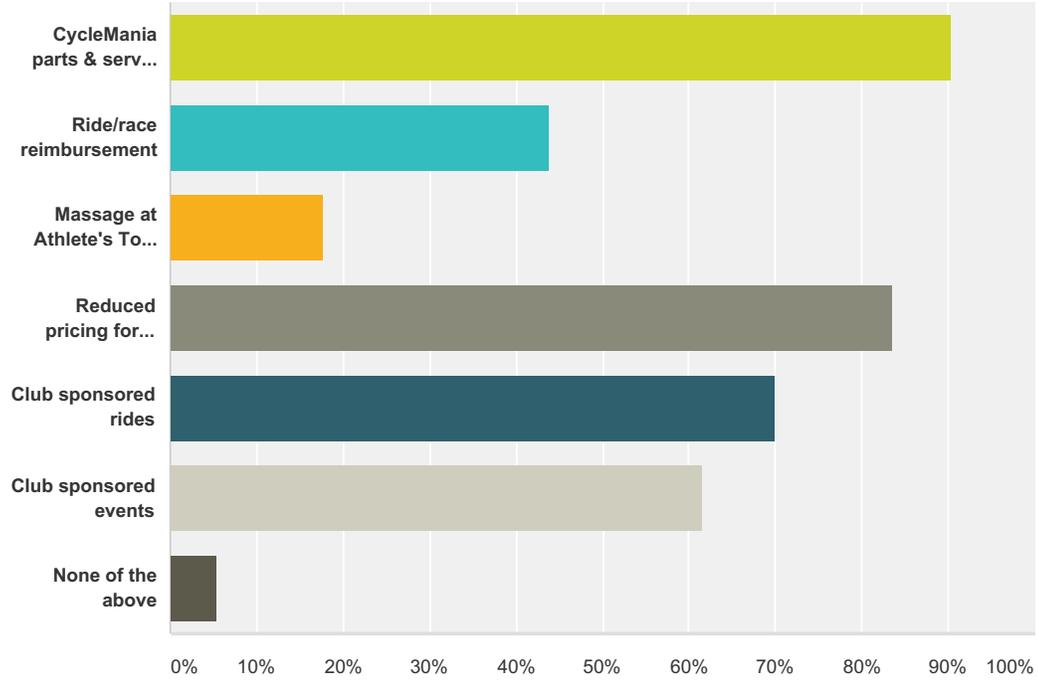
28	I typically recommend pvc to new cyclists i meet	9/13/2016 11:01 AM
29	I think the club is a great way to get into road biking. I really appreciated the Monday night rides where senior riders really coach less experienced riders in the fundamentals and remove the intimidation factor of lycra and pace lines. Now, I always have someone to ride with and there are some really great one time rides throughout the season.	9/13/2016 10:42 AM
30	supportive, educational, and social group of cyclists for the community.	9/13/2016 10:30 AM
31	I've been riding for about 3 years and this is my first club. I would honestly have to say it's not quite what I thought it was going to be socially and riding group wise.	9/13/2016 9:27 AM
32	I would recommend the club to someone looking to get serious, or a woman looking into group riding. While the occasional casual Sunday ride (not the Claus ride, the other one) is quite accessible, I still think it is hard to break into and learn group riding with PVC.	9/13/2016 8:51 AM
33	The club provides opportunities to meet other riders with like goals. Chance to improve skills and compete if so desired.	9/13/2016 8:27 AM
34	It is the most comprehensive club in Maine, with a multitude of programs!	9/13/2016 7:58 AM
35	I LOVE PVC - the people, the shop, the rides, the connections, the dotted lines - (dawn patrol).	9/13/2016 7:47 AM
36	They need to be "serious" cyclist interested in riding fast rather than a type who enjoys cycling at a slower speed.	9/13/2016 7:40 AM
37	Fun, interesting people to ride with	9/13/2016 7:16 AM
38	The club is a good place to get associated with the local cycling community and offers the advantage of the social network related to local riding.	9/13/2016 5:31 AM
39	I have, on multiple occasions, recommended PVC memberships to my friends who have gotten into cycling. One component is that we tend to be more into racing, and PVC has a stronger representation there. On the other side, I realized writing this that I ride a LOT more with the CCCP group than PVCers. The PVC TNR and SMR, are really only for hardcore riders and are not supportive of a wide performance band. As I have been rehabbing from an injury, I have spent little time with the PVC groups because I need a 'B' speed group to ride with. This is a big miss for PVC. The B groups out of CCCP are friendly, large and dynamic. The 'secret B' group who rides behind the SMR are just a few bitter old guys who bitch ceasely about the A PVC riders. What can we do as a group to convert our B group to something more like CCCP's B group?	9/13/2016 3:17 AM
40	Great group and depth of cyclists	9/12/2016 10:17 PM
41	.	9/12/2016 10:14 PM
42	The ride variety, good people in the club, and social aspects.	9/12/2016 10:09 PM
43	Great club for women looking to connect with other female riders	9/12/2016 9:59 PM
44	While PVC is supposed to be a racing oriented club, there is currently no men's "team", nor are there any extra benefits to support those who do race. At the same time, it would be nice to have more co-ed and social rides like the fall night rides and the occasional Sunday rides in addition to the fast, more aggressive rides. This way slower or newer riders could be invited along in a less intimidating or physically prohibitive group. It also promotes more social visiting time compared to the traditional faster rides. But it's still a great club which is why it still scored so highly.	9/12/2016 9:40 PM
45	I don't do many rides but I like to hop in to a SuMR once in a while. I like hearing about the club and want to support the local club a bit.	9/12/2016 9:40 PM
46	Great, welcoming group of female riders	9/12/2016 9:19 PM
47	Great club. It offers a lot of different riding groups. I've met good people	9/12/2016 8:55 PM
48	Very likely if my friend is interested in serious riding	9/12/2016 8:46 PM
49	There was much more camaraderie and collegiality years ago.	9/12/2016 8:41 PM
50	I love the welcoming atmosphere of PVC and the breadth of riders it accepts. Yes it has a racing and performance focus, but you are accepted and welcomed as long as you are putting in the time, whether or not you are strong athlete.	9/12/2016 8:25 PM
51	I don't know too many people who ride and would be interested	9/12/2016 8:21 PM
52	It would depend on what that person was looking for in a club. Group rides are a big benefit. If they are a racer they may be looking for more benefits than what the club has to offer. Other members I have spoken to agree that there doesn't seem to be enough emphasis on racing.	9/12/2016 8:17 PM
53	great group	9/12/2016 8:17 PM

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54	Inconsistent policies. Confusion about racing team	9/12/2016 8:15 PM
55	?	9/12/2016 8:06 PM
56	Am I going to recommend that they join another club? No. I want any friends or colleagues to ride with me in the club I'm in.	9/12/2016 8:03 PM
57	good communication and opportunities for engagement	9/12/2016 8:01 PM
58	Just a collection of great people doing something that is loads of fun	9/12/2016 7:55 PM
59	Great spirit, organization and generosity	9/12/2016 7:55 PM
60	I enjoy the benefits of riding and racing for PVC including weekly rides and race reimbursement.	9/12/2016 7:53 PM
61	Good people, service discount. Intense group.	9/12/2016 7:53 PM
62	Great group of bike riders and all around nice people	9/12/2016 7:53 PM
63	it would allow them to meet other cyclists in the area and participate in group rides, racing etc.	9/12/2016 7:42 PM
64	If someone is interested in group rides and meeting like minded cyclists - It so was Roth joining PVC	9/12/2016 7:30 PM
65	Best people!!	9/12/2016 7:30 PM
66	All rides seem to be on the far west side of Portland. I live on the east side in Laurelhurst. Driving 15-20 miles to participate in rides is unappetizing, at best and not ecological at worst	9/12/2016 7:23 PM
67	Good value and nice to support a great shop.	9/12/2016 7:10 PM
68	Good group of women and club is a very good value.	9/12/2016 7:10 PM
69	Good group, could benefit from fresh leadership	9/12/2016 7:07 PM
70	Excellent organization; wonderful people; strong association to Cyclemania, to which I have a long, very loyal association.	9/12/2016 9:12 AM
71	Best club in southern maine	9/12/2016 8:53 AM
72	Great club and positive brand	9/11/2016 6:58 PM
73	Incredible...friends, group rides, friendly bike service.....	9/11/2016 5:33 PM

Q6 Which of the following club benefits have you taken advantage of?(Check all that apply.)

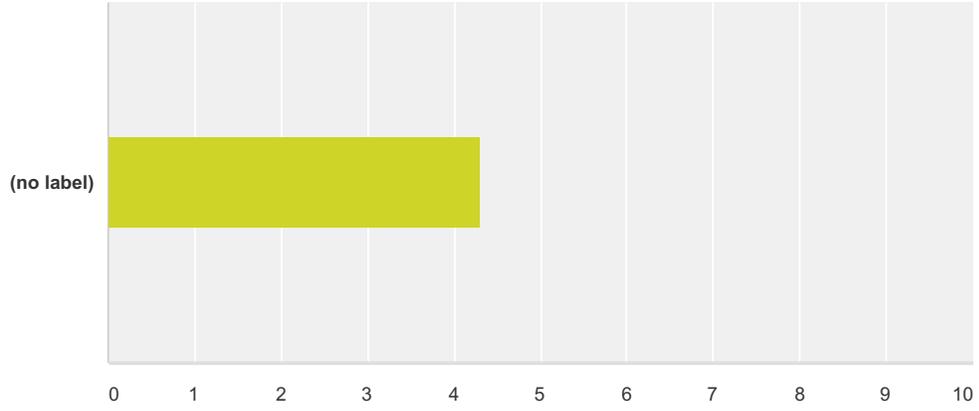
Answered: 73 Skipped: 11



Answer Choices	Responses	Count
CycleMania parts & service discount	90.41%	66
Ride/race reimbursement	43.84%	32
Massage at Athlete's Touch or Cody Harris	17.81%	13
Reduced pricing for club clothing	83.56%	61
Club sponsored rides	69.86%	51
Club sponsored events	61.64%	45
None of the above	5.48%	4
Total Respondents: 73		

Q7 On a scale of 1 to 5, what is your overall level of satisfaction with PVC membership benefits:

Answered: 72 Skipped: 12



	unhappy1	2	neutral3	4	great5	Total	Weighted Average
(no label)	0.00% 0	4.17% 3	9.72% 7	37.50% 27	48.61% 35	72	4.31

Q8 Will you please help us understand the answer you provided?

Answered: 56 Skipped: 28

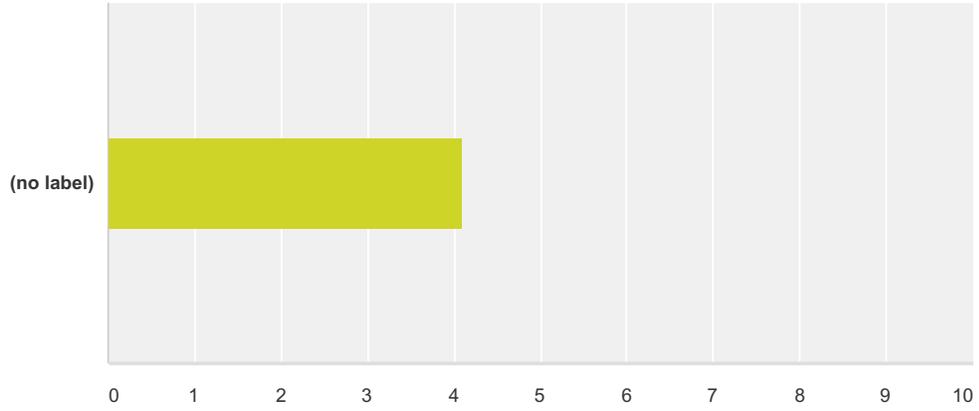
#	Responses	Date
1	PVC works hard to provide benefits to its members.	9/19/2016 11:23 AM
2	Thanks to the sponsors	9/18/2016 10:26 PM
3	It would be helpful to be more transparent as to where the funds from the "Dues" goes to. A good topic to share at the annual meeting. Do the funds get used up each year? If so, how were they used? Do we need to raise the annual dues? etc It would be nice if the board members were actually nominated and approved by the club verses the current process in which the board decides who they would like on they would like on the board and then goes through a quick formality to appear inclusive. An email out to the club inviting people to join the board. Then an email with all nominated people are voted on by email. The final board is confirmed at annual meeting. This process would open the door to younger and less connected individuals that love the club and cycling, but do not know anyone on the board to recommend them.	9/18/2016 1:39 PM
4	Just need the bike back in a timely manner	9/18/2016 1:29 PM
5	Benefits are focused on getting people involved and building a strong reputation.	9/18/2016 8:40 AM
6	No complaints.	9/18/2016 8:20 AM
7	I am not very active with the club.	9/17/2016 8:46 PM
8	Great customer service and bike mechanics	9/17/2016 8:00 PM
9	I don't get to take part in a lot because of my restrictions on time due to job	9/17/2016 4:59 PM
10	Need some senior rides not extreme racing. No desire to be In The tour.	9/17/2016 3:27 PM
11	other than the discount I don't think about "benefits" that the club can provide	9/16/2016 12:55 PM
12	I like the benefits provided by the sponsors	9/15/2016 6:12 PM
13	The cost of membership is cheap for what is offered.	9/15/2016 12:52 PM
14	I feel like the cost of membership is more than made up for by the benefits. Ride/race reimbursement is a great little bonus. I appreciate the discount at Cyclemania. I sometimes feel awkward asking for the PVC discount at Cyclemania because I don't always remember exactly what it covers and sometimes I feel like I'm being a little cheap or something.	9/13/2016 8:15 PM
15	Would like to see more club events for members like socials or bike related presentations. Also more events that encourage co-ed participation	9/13/2016 7:53 PM
16	The cost is so low its hard not to be satisfied.	9/13/2016 3:44 PM
17	Same as my last answer.	9/13/2016 3:38 PM
18	Parts discount and service priorities with CM mechanics are top notch bene's	9/13/2016 12:14 PM
19	pvc help me enjoy riding	9/13/2016 11:02 AM
20	overall it is a great club, all benefits aside	9/13/2016 10:31 AM
21	I'm not really sure the benefits are there. Going to the website I feel it's unclear.	9/13/2016 9:32 AM
22	Great group of folks, however, the post-racer, 18mph average guy is left out on most rides. I think CCCP sets the bar for inclusiveness with regards to serving a wider skill/fitness level.	9/13/2016 8:55 AM
23	Like to see more promotion of rides and support for older riders. Those 65 and older are still riding at a high level but are not generally finding the recognition when competing at various events which are very limited at best. The time trial series in Topsham and Senior Games are the only two I'm aware of at this time. It's too bad we are no longer involved with the TT series the club ran.	9/13/2016 8:35 AM
24	I love the club!	9/13/2016 7:59 AM

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25	I enjoy the structure of having rides to go on. Would like to see more rides organized away from Portland (Brunswick, Biddeford, etc) to ride on different roads. Also I had heard about some dirt road rides and that would be great.	9/13/2016 7:41 AM
26	Organized rides. Shop and clothing discount helpful. Great helmet discount	9/13/2016 7:19 AM
27	Don't expect a lot but the Cyclemania service and discounts are a great perk.	9/13/2016 5:31 AM
28	I really enjoy representing PVC at races! The features of membership are designed to support people who are really into cycling (race clothing, discounts at Cyclemania and Athlete's Touch), and the intensity of the SMR is great for preparing a person to road race.	9/13/2016 3:19 AM
29	Always room for growth.	9/12/2016 10:19 PM
30	.	9/12/2016 10:15 PM
31	I have a high level of satisfaction regarding member benefits.	9/12/2016 10:11 PM
32	Nice benefits available to a wide variety of participants from racer to recreational rider	9/12/2016 10:03 PM
33	See comments from last open ended questions. In short, more support/organization for racing.	9/12/2016 9:42 PM
34	no complaints.	9/12/2016 9:41 PM
35	Good fellow riders	9/12/2016 8:56 PM
36	Would like to see more Sunday coed rides at conversation pace.	9/12/2016 8:48 PM
37	If I had taken advantage of all the club benefits I would have said 5.	9/12/2016 8:42 PM
38	See my prior answer.	9/12/2016 8:42 PM
39	I especially enjoy the Thursday no-drop mountain bike group rides, and the friendly atmosphere at Cyclemania.	9/12/2016 8:26 PM
40	I support PVC because I think it is an important part of the Maine cycling world	9/12/2016 8:23 PM
41	Poor handling of women's racing team selection process	9/12/2016 8:16 PM
42	Fine	9/12/2016 8:07 PM
43	How can you complain about great benefits!	9/12/2016 7:57 PM
44	Unequaled enthusiasm	9/12/2016 7:56 PM
45	Race reimbursement, free kit and 10% parts and service discounts are awesome	9/12/2016 7:55 PM
46	Consistent offering of club benefits every year	9/12/2016 7:53 PM
47	Yes, Its a good group.	9/12/2016 7:53 PM
48	I Feel that overall the organization is geared towards competition, road, cross or mt bike. I love road riding and getting out in the woods with my cross bike, but am not interested in competing.	9/12/2016 7:47 PM
49	Great service whenever I bring my bike in!	9/12/2016 7:30 PM
50	Ride locations as noted in previous response	9/12/2016 7:24 PM
51	I've really enjoyed the Wednesday and Saturday rides.	9/12/2016 7:11 PM
52	Clothing is of mediocre quality and fit	9/12/2016 7:09 PM
53	Its not the benefits that attract me to the Club; its the people and loyalty	9/12/2016 10:15 AM
54	Wish there was a mens race team with more benefits	9/12/2016 8:53 AM
55	You get a lot for \$30	9/11/2016 6:59 PM
56	Everything I need and more	9/11/2016 5:34 PM

Q9 What is your level of satisfaction with PVC communications?

Answered: 70 Skipped: 14



	unhappy1	2	neutral3	4	great5	Total	Weighted Average
(no label)	0.00% 0	4.29% 3	17.14% 12	42.86% 30	35.71% 25	70	4.10

Q10 Will you please help us understand the answer you provided?

Answered: 42 Skipped: 42

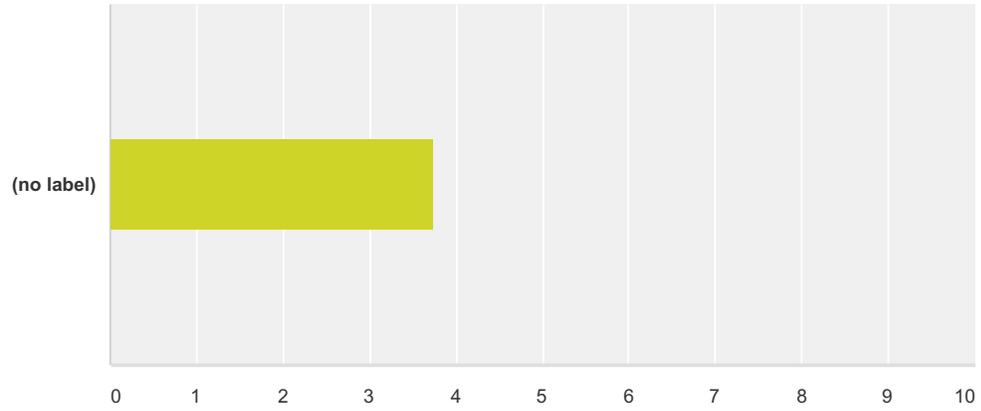
#	Responses	Date
1	Not a Facebook person. I am guessing I miss a bunch	9/19/2016 6:14 AM
2	Not clear to new riders what the club is all about	9/18/2016 10:27 PM
3	It seems fine. I think that the club needs to focus on recruiting younger cyclists to infuse some fresh new energy into it and therefore making the content more relevant.	9/18/2016 1:39 PM
4	I'm out riding not looking at Facebook	9/18/2016 1:30 PM
5	Would be nice to see greater outreach in the winter, for spinning or Zwift group rides.	9/18/2016 8:41 AM
6	My communication needs are minimal and easily met	9/18/2016 8:21 AM
7	Seems like good communication.	9/17/2016 8:46 PM
8	Communication is good	9/17/2016 4:59 PM
9	What about monthly newsletters in the height of the season (May/June/July/August/September)?	9/17/2016 12:47 PM
10	Sometimes I get two of the same communication, which may be because of women's Google group. I have no idea if stuff is posted on FB, because I don't receive any notifications. I don't understand why the women's Google group is not members only.	9/15/2016 12:54 PM
11	Guess I don't have a strong opinion either way. I like Mike's ride postings and have gone on a bunch of those rides and email is a good way to communicate those. Getting other notifications about things through email seems to work fine. I don't use Facebook.	9/13/2016 8:17 PM
12	Would be good to receive minutes from board meetings. Maybe a newsletter?	9/13/2016 7:54 PM
13	Its not over bearing, but still informative.	9/13/2016 3:45 PM
14	Can find out what I need to know through those avenues.	9/13/2016 3:39 PM
15	sufficient for my communication needs	9/13/2016 12:15 PM
16	i tend to not seek out social network communications, probably due to old age bias	9/13/2016 11:04 AM
17	some group rides are purposely left vague and loosely planned to inhibit slower riders from finding out about the fastish ride. the routes have been the same forever, and should broaden or branch out, like a western Portland ride and a southern Portland area ride on the same night to serve the growing membership base.	9/13/2016 10:33 AM
18	There never seems to be anything for the new members.	9/13/2016 9:33 AM
19	Maybe we should have a member who is responsible for news from his or her venue such as men's or women's rides/races in age category's? List those who are competing and results in a more structured forum. Updates on up and coming events?	9/13/2016 8:43 AM
20	Emails are great, that is primarily what I use.	9/13/2016 7:59 AM
21	Since Dana left there is a reduction in communication on the women's side of things - no one's fault or responsibility. It would be awesome if someone could step up and be the weekly communicator on the thread - not Spence :) who is already doing more than enough.	9/13/2016 7:49 AM
22	I've liked the recent emails about events. It's great to hear about them a head of time. Maybe sent out announcement for winter/spring annual meeting just after Double Loop?	9/13/2016 7:42 AM
23	Google group very helpful for communication	9/13/2016 7:20 AM
24	I mainly rely on email or word of mouth to stay connected.	9/13/2016 5:32 AM
25	This rating may be unfair, but I get the impression that a big chunk of PVC communication is happening on Facebook. I personally left Facebook a few years ago, so I completely miss those messages. Maybe I'm wrong here and the relative quiet of the PVC mailing list is accurate.	9/13/2016 3:20 AM
26	.	9/12/2016 10:15 PM

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27	Increase the Facebook activity.	9/12/2016 10:12 PM
28	It would be nice to hear more of what people are doing and how racing is going, but there isn't much of an organized race feeling. Maybe include a tech column or something else in the news letter as well. Add content that makes people look forward to reading it.	9/12/2016 9:43 PM
29	the email is best for me. I dropped out of Facebook (the encyclopedia of misinformation)	9/12/2016 9:43 PM
30	Email list gets the most action and still seems like the best way to communicate to a large closed group.	9/12/2016 9:09 PM
31	I have a hard time figuring out how to get emails	9/12/2016 8:57 PM
32	Generally done well through the internet.	9/12/2016 8:43 PM
33	This aspect of things could be cleaned up a bit. I think there are several email distribution lists, and the Facebook page is not updated very often. It would be nice if communications were more centralized and cohesive.	9/12/2016 8:27 PM
34	I don't use most of the communications	9/12/2016 8:24 PM
35	Lack of transparent decision making and member input	9/12/2016 8:16 PM
36	Good	9/12/2016 8:07 PM
37	Great communication	9/12/2016 7:58 PM
38	I like receiving notifications of the various group rides.	9/12/2016 7:48 PM
39	I've commented on ride locations before and received in accommodating replies	9/12/2016 7:25 PM
40	Couldn't be better	9/12/2016 10:15 AM
41	Communication could always be better	9/11/2016 6:59 PM
42	Fine even for the technology challenged	9/11/2016 5:34 PM

Q11 What is the likelihood that you participate in the PVC Sunday ride in the future?

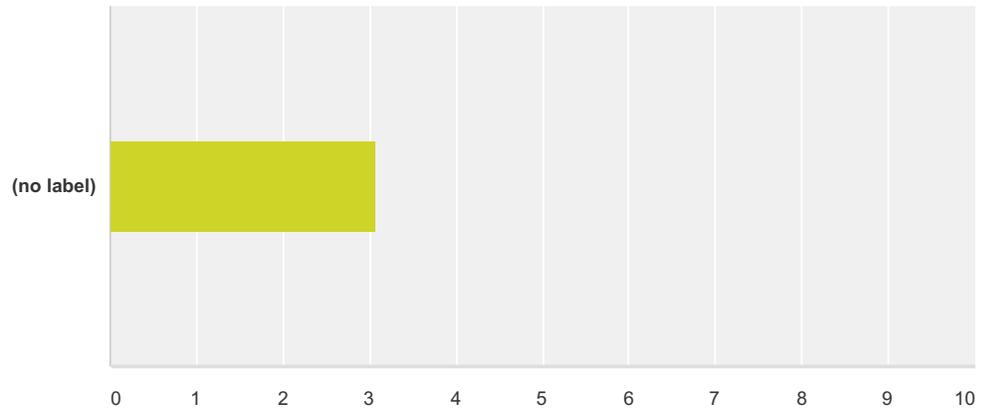
Answered: 70 Skipped: 14



	not likely1	2	maybe3	4	definitely5	Total	Weighted Average
(no label)	5.71% 4	1.43% 1	37.14% 26	24.29% 17	31.43% 22	70	3.74

Q12 What is the likelihood that you participate in the “night ride” in the future?

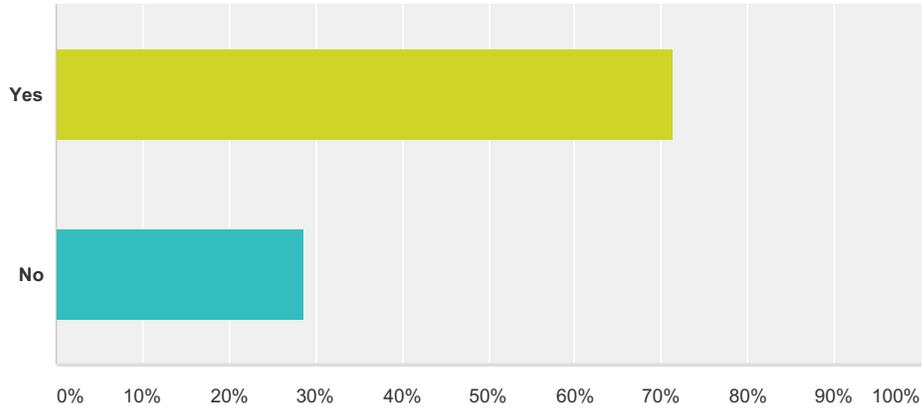
Answered: 70 Skipped: 14



	not likely1	2	maybe3	4	definitely5	Total	Weighted Average
(no label)	21.43% 15	7.14% 5	35.71% 25	14.29% 10	21.43% 15	70	3.07

Q13 PVC offers members discounted pricing on top end cycling clothing from Louis Garneau. Did you purchase PVC clothing in 2016?

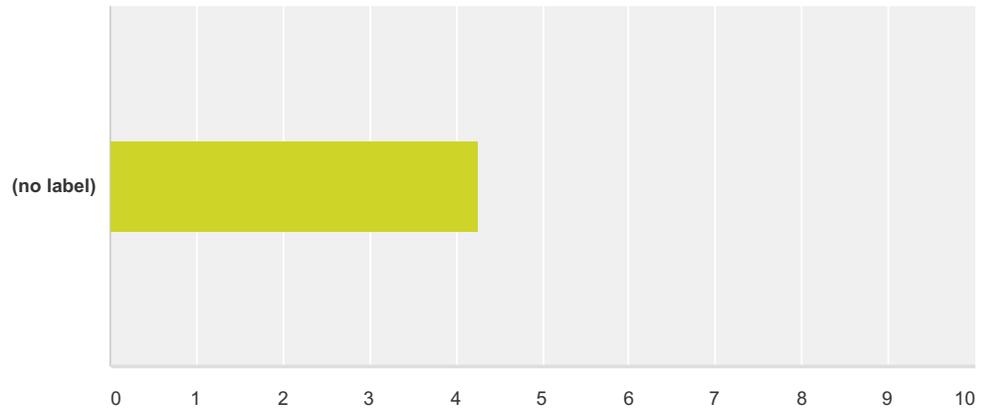
Answered: 70 Skipped: 14



Answer Choices	Responses
Yes	71.43% 50
No	28.57% 20
Total	70

Q14 What is your overall level of satisfaction with PVC clothing?

Answered: 50 Skipped: 34



	unhappy1	2	neutral3	4	great5	Total	Weighted Average
(no label)	2.00% 1	6.00% 3	10.00% 5	28.00% 14	54.00% 27	50	4.26

Q15 Will you please help us understand the answer you provided?

Answered: 36 Skipped: 48

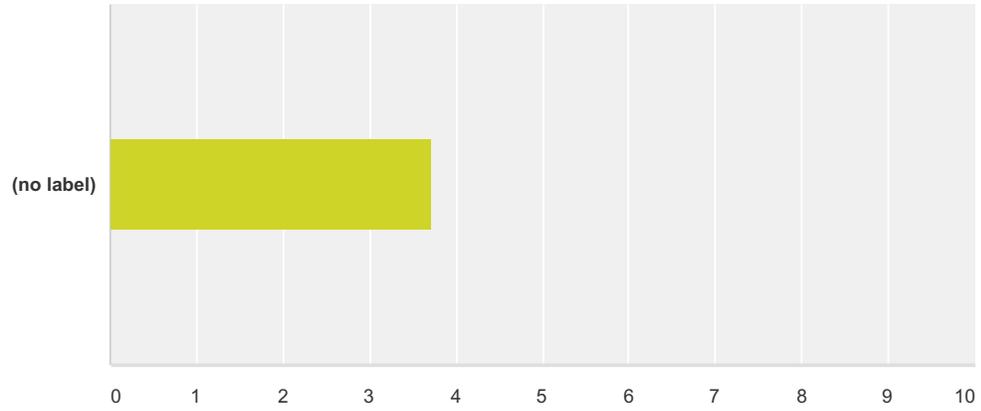
#	Responses	Date
1	Good quality and good fit.	9/19/2016 11:24 AM
2	I am not picky about my clothing	9/18/2016 10:28 PM
3	Nice designs	9/18/2016 1:39 PM
4	I didn't care for the racer cut jersey, but the bibs are perfect	9/18/2016 8:57 AM
5	Quality and style is very good	9/17/2016 8:47 PM
6	Love it	9/17/2016 5:00 PM
7	I have the base 36 kit is was based off of, and I was a huge supporter of the change but I do believe the fit was different between the 2	9/16/2016 1:02 PM
8	I only bought a sleeveless shirt this year. Could not decide between sizes partly because sample kits were white, which look awful on everyone. I know there are issues with minimums, but I like to have a tri kit, for racing. Hard to wear PVC clothing and get reimbursed for a tri if you have no tri kit.	9/15/2016 12:56 PM
9	Immediate tears in the bib shorts (began with only 2 uses and has gotten worse almost every ride)	9/14/2016 9:53 AM
10	Love the clothing this year. It was great to have a sizing kit - it allowed me to get the correct size shorts. Sometimes with team clothing you don't really want to wear it all the time because it isn't as good as other stuff you can buy but this years clothing is great.	9/13/2016 8:19 PM
11	Pleased with the quality of the new vendor kits.	9/13/2016 7:55 PM
12	Womens shorts roll down at the waist. Only downside.	9/13/2016 5:40 PM
13	I thought the women's clothing ran small. But quality was great.	9/13/2016 3:41 PM
14	I personally do not like the latest kit colors. Expensive Bib option are not that comfortable, chamois is too grippy	9/13/2016 12:18 PM
15	not a big fan of LG compression fit. sizes feel like they run small, but i think that is due to the spandex in the fabric.	9/13/2016 11:06 AM
16	They seem to pretty good, but I have a very limited experience.	9/13/2016 9:41 AM
17	The design and quality of the kits has been pretty good. Keep on keeping on!	9/13/2016 8:57 AM
18	It takes a season to figure out how they fit.... It would also nice to have Portland Maine somewhere on the kit (when riding out of State people assume Oregon).	9/13/2016 7:43 AM
19	I preferred jersey material. Bibs ripped in the chamois after less than ten rides and are no longer wearable	9/13/2016 7:24 AM
20	Nice quality clothing though some don't stand up well to number pinning.	9/13/2016 5:33 AM
21	I think the initial offer for clothing must have gone out on Facebook. I had access to the second chance list of men's gear that Wayne circulated. I would have DEFINITELY purchased lots more clothing if I had been asked. I really wanted a long sleeved jersey, arm warmers, bib tights, etc. On the other hand, I LOVE my PVC gear and wear it with pride!	9/13/2016 3:22 AM
22	Excellent products!	9/12/2016 10:13 PM
23	Love the new kits!	9/12/2016 10:04 PM
24	I have really enjoyed this batch of clothing from the summer kit options to the more race oriented collection to the cooler weather offerings. A step up from the prior brand of kit for sure! (not that they were horrible, but these are just better)	9/12/2016 9:46 PM
25	Mostly a jersey issue for me. Zippers on the short sleeve jerseys fail. I have two (new in May 2016) and now leave the bottom of the zippers connected because they are so hard to get started. Pockets on my MED jersey seem a bit small. Bibs are good.	9/12/2016 9:21 PM
26	Great kit. Proud to wear it	9/12/2016 8:58 PM

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27	I am amazed at how inexpensive the clothing is, given the high quality and excellent fit. It is an exceptional deal. I would be ok with members being required to purchase kit each year, if that is necessary to keep the volume discount.	9/12/2016 8:29 PM
28	High quality and good fit	9/12/2016 8:25 PM
29	I like Verge products and Assos better	9/12/2016 8:17 PM
30	although it shreds when you fall off your bike!	9/12/2016 7:59 PM
31	Do you order wind jackets?	9/12/2016 7:59 PM
32	Love the fit and feel of the lazer bibs and mondo jersey	9/12/2016 7:57 PM
33	Great move to offer the higher end clothing , much better quality and fit, would rather pay the few extra \$ to get better clothing ...BUT PLEASE try and keep the same color scheme for a time ...it gets very expensive to buy a full Kit every year. I would rather buy a few items each year and BUILD my kit	9/12/2016 7:56 PM
34	Shorts split after 2 uses.	9/12/2016 7:54 PM
35	It is a great kit and the prices are good. Would like to see a winter order soon.	9/12/2016 7:50 PM
36	I bought the high end clothing, which fit great, but the front stitching of the bibs has started to pull away. I would not expect that from a 150 pair of shorts worn 20x during the summer	9/11/2016 7:00 PM

Q16 How likely are you to purchase PVC clothing when it is offered again this fall/winter?

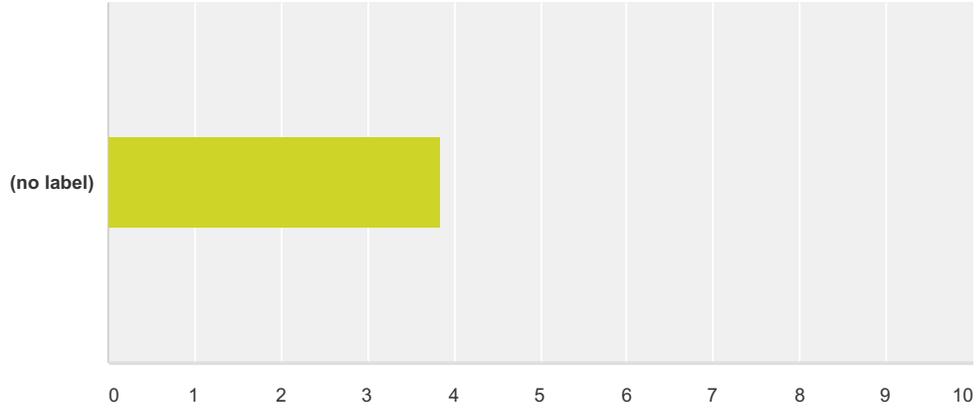
Answered: 70 Skipped: 14



	no way1	2	maybe3	4	definitely5	Total	Weighted Average
(no label)	7.14% 5	10.00% 7	27.14% 19	15.71% 11	40.00% 28	70	3.71

Q17 What is your overall level of satisfaction with PVC volunteer opportunities?

Answered: 69 Skipped: 15



	unhappy1	2	maybe3	4	great5	Total	Weighted Average
(no label)	1.45% 1	2.90% 2	33.33% 23	34.78% 24	27.54% 19	69	3.84

Q18 Will you please help us understand the answer you provided?

Answered: 37 Skipped: 47

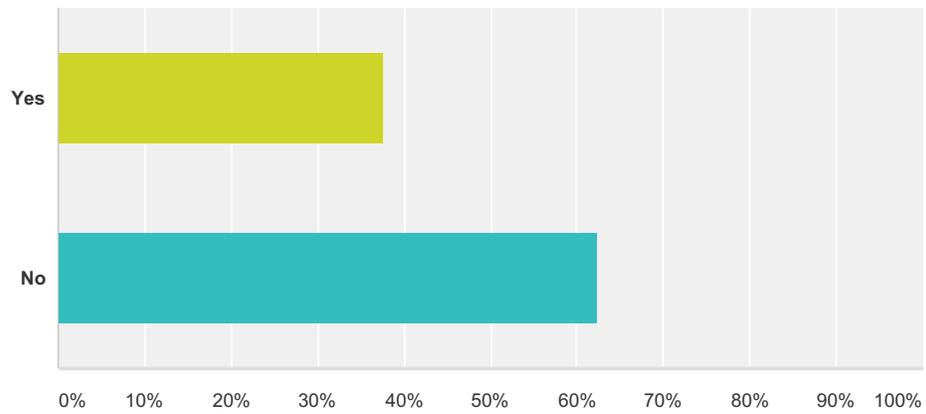
#	Responses	Date
1	Time and availability are the primary issues for me.	9/19/2016 11:25 AM
2	I don't hear about many volunteer opportunities other than the clam fest race	9/18/2016 10:28 PM
3	Same response as question #7	9/18/2016 1:39 PM
4	I get want need a the "CLAMMER"	9/17/2016 9:31 PM
5	N/a	9/17/2016 5:01 PM
6	not sure what you are trying to get at....weird question	9/16/2016 1:03 PM
7	I am not aware of the volunteer opportunities.	9/15/2016 12:57 PM
8	Seems like there are a reasonable number of ways to help the club.	9/13/2016 8:19 PM
9	I wish more members participated in volunteering.	9/13/2016 7:56 PM
10	I've volunteered in the past and had fun doing it.	9/13/2016 3:46 PM
11	I think they offer a lot of good opportunities to volunteer.	9/13/2016 3:44 PM
12	clam fest volunteer and happy with that	9/13/2016 11:07 AM
13	There are several opportunities, which is great.	9/13/2016 10:34 AM
14	Not sure what you're looking for here?	9/13/2016 9:44 AM
15	I have worked the Clam race for many years, and served on the board long ago. It was rewarding to give back to the club that helped me become the rider I am today.	9/13/2016 8:58 AM
16	We should be sponsoring more events such as a TT series. Get people interested in racing in a semi formal setting such as time trialing. It's much safer than road racing and would attract more participants.	9/13/2016 8:47 AM
17	Yes I held elected office.	9/13/2016 8:01 AM
18	I can see they are out there, but don't have time to do a formal role other than organizing adhoc rides.	9/13/2016 7:44 AM
19	I have not volunteered yet	9/13/2016 7:25 AM
20	Keep up soliciting members to volunteer, I am definitely glad to help.	9/13/2016 3:24 AM
21	More opportunity than I can volunteer, that is a good thing.	9/12/2016 10:14 PM
22	Keep putting out the word when volunteers are needed	9/12/2016 10:08 PM
23	I have volunteered, but more out of doing my part for the club than looking to fit some void in my life to volunteer. I'm a member of PVC to ride, not to volunteer. That being said, I'm happy to do my part to make things work and come together as well.	9/12/2016 9:47 PM
24	my contributions have me feeling guilty. I run out of time riding, raising boys, yard work, etc. I would be happy to have an option to contribute a few bucks more to hire a few race workers.	9/12/2016 9:46 PM
25	When free I would help.	9/12/2016 8:59 PM
26	I have not been involved for a number of years other than volunteering at the Clam Festival race.	9/12/2016 8:49 PM
27	I marshalled at the Clammer bike race a couple times in the past but was not able to do so this year. I am happy to volunteer at an event each year but don't have time to volunteer more due to other commitments.	9/12/2016 8:30 PM
28	I'm not sure what is expected	9/12/2016 8:26 PM
29	I race/ride more than I want to volunteer	9/12/2016 8:17 PM
30	N/a	9/12/2016 8:08 PM
31	I fall short here	9/12/2016 8:00 PM

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32	I enjoyed helping with the Clammer.	9/12/2016 7:50 PM
33	I am not familiar with the matter	9/12/2016 7:26 PM
34	I would volunteer, but I never can make the clam fest	9/12/2016 7:13 PM
35	PVC needs a cyclocross race	9/12/2016 8:54 AM
36	Board member	9/11/2016 7:00 PM
37	I helped at the tri for a cure and Clam.	9/11/2016 5:35 PM

Q19 Would you like to get more involved with the club from a volunteer perspective?

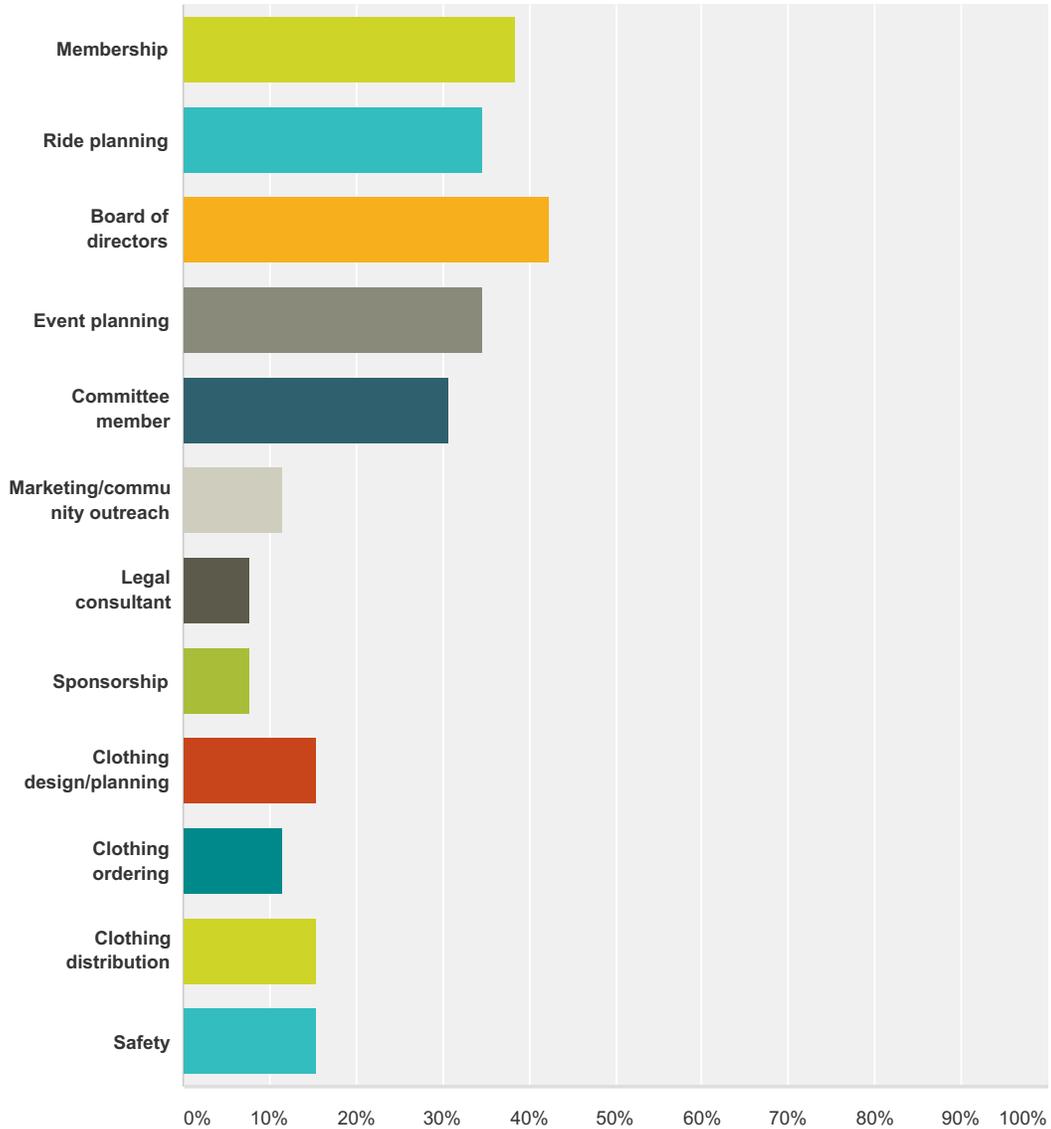
Answered: 69 Skipped: 15



Answer Choices	Responses	
Yes	37.68%	26
No	62.32%	43
Total		69

Q20 Which of the following volunteer activities might you be interested in?(Check all that apply.)

Answered: 26 Skipped: 58



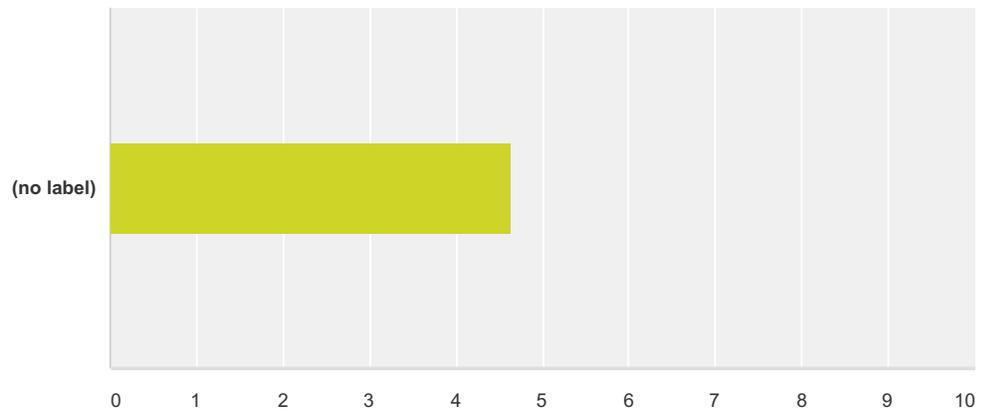
Answer Choices	Responses
Membership	38.46% 10
Ride planning	34.62% 9
Board of directors	42.31% 11
Event planning	34.62% 9
Committee member	30.77% 8
Marketing/community outreach	11.54% 3

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Legal consultant	7.69%	2
Sponsorship	7.69%	2
Clothing design/planning	15.38%	4
Clothing ordering	11.54%	3
Clothing distribution	15.38%	4
Safety	15.38%	4
Total Respondents: 26		

Q21 How likely are you to renew your membership for 2017?

Answered: 69 Skipped: 15



	will not renew1	2	maybe3	4	definitely5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	10.14% 7	15.94% 11	73.91% 51	69	4.64

Q22 Will you please help us understand the answer you provided?

Answered: 40 Skipped: 44

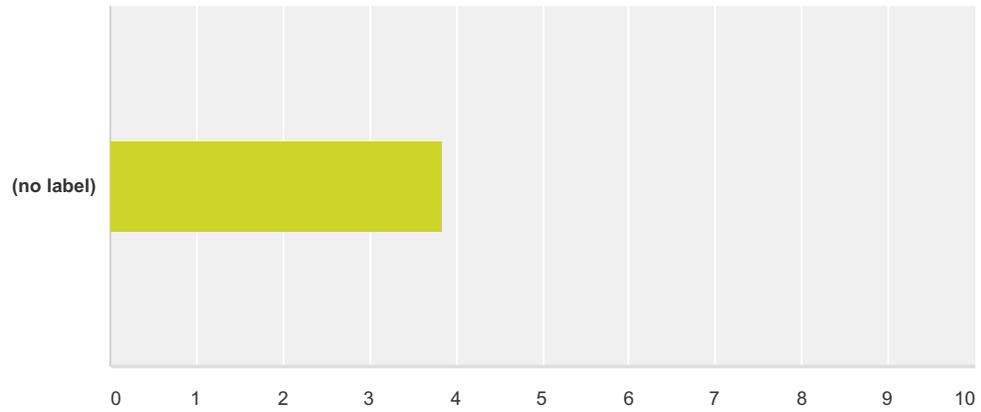
#	Responses	Date
1	I have always been a member and will continue to be one.	9/19/2016 11:25 AM
2	Not very involved these days w work demands increasing.	9/19/2016 6:16 AM
3	I'm a loyal PVCer	9/18/2016 10:29 PM
4	Like the club and the participants	9/18/2016 1:40 PM
5	Riders come and go as well as teams but with the support from the shop and I will remain with them and the assistance that I receive I will be true to them	9/18/2016 1:39 PM
6	I don't often use the benefits but want to support the club.	9/18/2016 8:43 AM
7	Little money for big return and happy to support a good club	9/18/2016 8:23 AM
8	I'm committed	9/18/2016 8:07 AM
9	GO PVC	9/17/2016 9:31 PM
10	Will do it	9/17/2016 5:02 PM
11	Need rides that can be at a more relaxed pace such as 16 to 18 mph	9/17/2016 3:29 PM
12	Very fair dues fee.	9/17/2016 12:49 PM
13	I like to know what is going on in the community.	9/15/2016 6:13 PM
14	The club membership is a small price compared to the tangible membership benefits and then the intangible community benefit of being part of a local club.	9/13/2016 8:21 PM
15	It's a great value	9/13/2016 7:57 PM
16	It's worth the money	9/13/2016 3:46 PM
17	Cheap	9/13/2016 3:46 PM
18	Keep in rolling for another year	9/13/2016 12:20 PM
19	another year of cycling, not changing horses	9/13/2016 11:08 AM
20	to support the club's growth and sustainability.	9/13/2016 10:35 AM
21	Not sure this is the right fit for me.	9/13/2016 9:51 AM
22	Yes I have been a members for many decades.	9/13/2016 8:01 AM
23	30\$ is not a barrier. Plus I get more than that back from race/ride reimbursements.	9/13/2016 7:44 AM
24	Has been a positive experience	9/13/2016 7:25 AM
25	This is my first year cycling and my first year race. PVC _is_ racing for me.	9/13/2016 3:26 AM
26	Value vs. Price = 5	9/12/2016 10:15 PM
27	Unless I become affiliated with a cycling team, I will continue to be a member of PVC. In all honesty, even if I did join a team, I likely would still be a member to show my support.	9/12/2016 9:48 PM
28	\$30 is a small price to pay for a well organized club.	9/12/2016 9:24 PM
29	I will always rejoin	9/12/2016 8:59 PM
30	The membership price is a nonfactor	9/12/2016 8:51 PM
31	The \$30 price is a bargain. I earn way more than \$30 in discounts at Cyclemania alone. I like that the low price keeps things accessible to a wide range of riders, but I think it has been \$30 for a while. Feel free to raise the fee if necessary.	9/12/2016 8:32 PM

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32	I appreciate comraderie with the members	9/12/2016 8:28 PM
33	Depends on race team selection criterea and benefits and trie race team camaraderie	9/12/2016 8:18 PM
34	Never made a ride	9/12/2016 8:08 PM
35	See above	9/12/2016 8:02 PM
36	I enjoy the opportunities the club offers.	9/12/2016 7:51 PM
37	Appreciate the service and discount, and like to be aware of rides etc even if I don't participate often.	9/12/2016 7:32 PM
38	Depends on ride availability in proximity to my house	9/12/2016 7:26 PM
39	Happy with club and value of membership	9/11/2016 7:01 PM
40	as long as I am riding	9/11/2016 5:35 PM

Q23 If PVC offered this fall fondo event, how likely would you be to attend?

Answered: 69 Skipped: 15



	no way1	2	maybe3	4	definitely5	Total	Weighted Average
(no label)	5.80% 4	10.14% 7	17.39% 12	27.54% 19	39.13% 27	69	3.84

Q24 Will you please help us understand the answer you provided?

Answered: 46 Skipped: 38

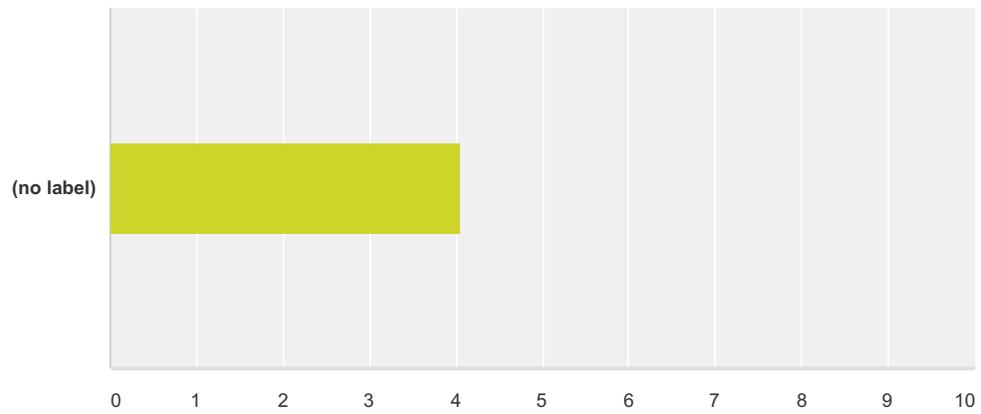
#	Responses	Date
1	I like this idea. It will be a nice way to get together in the fall.	9/19/2016 11:27 AM
2	I like the idea	9/18/2016 10:30 PM
3	Might be away	9/18/2016 1:41 PM
4	Just not sure of my personal schedule at this time	9/18/2016 1:40 PM
5	This is a great idea but too late in the season to attract a wide audience. Would love to see a New England regional event in Portland during the heart of the season.	9/18/2016 8:45 AM
6	What's not to like about this!	9/18/2016 8:24 AM
7	Should be fun.	9/18/2016 8:12 AM
8	I will HOST	9/17/2016 9:32 PM
9	Travel gets in way	9/17/2016 5:03 PM
10	I am trying to get some family members in it. This sounds great	9/17/2016 3:30 PM
11	would love to but cannot as a cyclist	9/16/2016 1:05 PM
12	I would like to attend	9/15/2016 6:13 PM
13	I have family constraints that limit when I can ride. If I can fit this in I would do it.	9/13/2016 8:22 PM
14	Sounds like fun	9/13/2016 7:58 PM
15	Sounds like fun!	9/13/2016 5:42 PM
16	I think I'm around and it sounds really fun!	9/13/2016 3:47 PM
17	Sounds fun	9/13/2016 3:47 PM
18	Riding and socials are always crowd favorites	9/13/2016 12:21 PM
19	Hope it is not snowing	9/13/2016 11:09 AM
20	depends on the family schedule. sounds like a fun time.	9/13/2016 10:35 AM
21	Looking for information.	9/13/2016 9:54 AM
22	I have to be out of state for work that weekend, otherwise I would be very interested in attending.	9/13/2016 9:00 AM
23	I race cyclocross for PVC every weekend from fall into winter so that is my primary focus.	9/13/2016 8:02 AM
24	Sounds like a fun event and the chance to meet and get to know other members.	9/13/2016 7:45 AM
25	Sounds fun	9/13/2016 7:27 AM
26	I already have this marked in my calendar.	9/13/2016 3:27 AM
27	Wicked Good Event!!	9/12/2016 10:15 PM
28	Plan to be there!	9/12/2016 10:09 PM
29	I love the idea! The date is all wrong as its the same date as a another major event on my calendar.	9/12/2016 9:50 PM
30	I love this idea. If I don't have to work and my wife gives the thumbs up I'll be there.	9/12/2016 9:25 PM
31	I don't race but love the group rides	9/12/2016 9:00 PM
32	It sounds like fun.	9/12/2016 8:52 PM
33	I would totally do this! It would be a fantastic way to bid farewell to the 2016 season. Fantastic idea. Do it. We'll rally a bunch of people to show up.	9/12/2016 8:34 PM

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34	Friends will be there	9/12/2016 8:28 PM
35	It's cyclocross season! Otherwise, I definitely would.	9/12/2016 8:21 PM
36	Same weekend as inaugural MTB festival at Sugarloaf	9/12/2016 8:19 PM
37	Might be fun	9/12/2016 8:08 PM
38	I will be away that weekend but it is a great idea and would attend otherwise	9/12/2016 8:03 PM
39	Very busy these days...but happy	9/12/2016 8:03 PM
40	Already have a commitment in Vermont that weekend	9/12/2016 7:59 PM
41	As long as the family has no other halloween plans, I am in.	9/12/2016 7:52 PM
42	Depends on weather and route; don't generally like competitive rides and not sure if this would be that sort.	9/12/2016 7:34 PM
43	Depends on schedule	9/12/2016 7:26 PM
44	nice idea	9/12/2016 7:11 PM
45	I can't attend on that date. I would if it was on a different date.	9/12/2016 8:55 AM
46	Support the club!!!!!!!!!!!!!!	9/11/2016 5:36 PM

Q25 How likely would you be to attend the annual meeting in 2017?

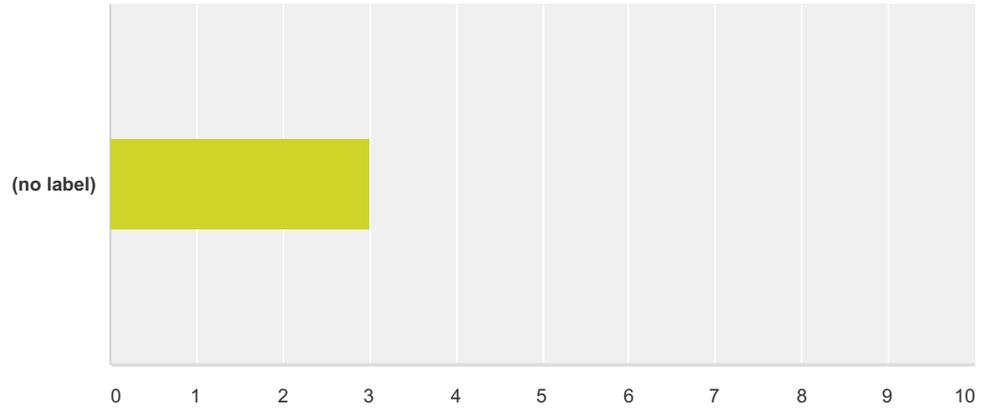
Answered: 69 Skipped: 15



	no way1	2	maybe3	4	definitely5	Total	Weighted Average
(no label)	0.00% 0	4.35% 3	30.43% 21	21.74% 15	43.48% 30	69	4.04

Q26 If PVC were to offer indoor spin classes in the evening during the winter at CycleMania for a nominal fee, how likely would you be to attend?

Answered: 69 Skipped: 15



	no way1	2	maybe3	4	definitely5	Total	Weighted Average
(no label)	14.49% 10	21.74% 15	31.88% 22	13.04% 9	18.84% 13	69	3.00

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Q27 PVC appreciates the support of nine (9) club sponsors for the 2016/17 cycling seasons. Top of mind, how many of our sponsors do you recall? (Please list all the sponsors you can remember)

Answered: 62 Skipped: 22

#	Responses	Date
1	Idexx; Athlete's Touch, Mechanical Services, Cycle Mania, Louis Garneau, Trek, Coffee by Design	9/19/2016 11:29 AM
2	Cross, Cyclemania, athletes touch, lynch chiro, cbd	9/19/2016 6:21 AM
3	Idexx CBC OA Kate's chiropractic Tavern Cross insurance Vont Cyclemania Cody's massage Athlete's touch	9/18/2016 10:31 PM
4	Cycle mainia, sea dogs, cbd, mechanical services, OA, idexx	9/18/2016 1:45 PM
5	OA CBD Mechanical Services	9/18/2016 1:42 PM
6	Cyclemanie, Athlete's touch, Coffee By Design, Foreside Tavern, IDEXX	9/18/2016 8:59 AM
7	Cycle Mainia, OA, Coffee by Design	9/18/2016 8:46 AM
8	Cyclemainia, Vont, Mechanical Services, Idexx, OA, Lynch Chiropractic, Falmouth Foreside	9/18/2016 8:26 AM
9	IDEXX, athletes touch, OA, Cyclemania, Lynch chiropractic, Mechanical services, CBD,	9/18/2016 8:15 AM
10	CM Mech Serv CBD IDEXX VONT Seadogs Cross INS LYNCH Chiro Foreside T Seadogs	9/17/2016 9:38 PM
11	Ethos Mechanical Services	9/17/2016 8:48 PM
12	OA, idex,cycle mania, coffee by design, FORESIDE tavern	9/17/2016 5:07 PM
13	4	9/17/2016 3:31 PM
14	Cyclemania OA Cross Insurance Mechanical Services Chiropractic & Sports Health CBD Tavern Vont Sea Dogs	9/17/2016 12:52 PM
15	CBD, athletes touch, OA, Idexx, cycle mania	9/16/2016 1:06 PM
16	Athletes touch Cyclemania	9/15/2016 6:14 PM
17	The Tavern Idexx Mechanical Services OA Cyclemania CBD	9/15/2016 12:59 PM
18	IDEXX, Athletes touch, OA, Cross	9/14/2016 10:01 AM
19	IDEXX, Athlete's Touch, Cyclemania,	9/13/2016 8:23 PM
20	CBD Athletes touch Mechanical design Idexx OA CM	9/13/2016 8:04 PM
21	CycleMania OA IDEXX Mechanical Services CBD Foreside Tavern Vont Cross Insurance Sea Dogs Chiropractic Sports That's 10!	9/13/2016 8:03 PM
22	OA Athletes Touch Idexx CBD. Mechanical Services	9/13/2016 5:43 PM
23	Coffee by Design, in touch?, Cyclemania, ??	9/13/2016 3:51 PM
24	CycleMainia, Idexx, Mechanical Services,	9/13/2016 3:48 PM
25	Mechanical Services IDEXX Cyclemania hmmmmmm?	9/13/2016 12:23 PM
26	cyclemania, LG, idexx, cbd,	9/13/2016 11:10 AM
27	- Foreside tavern - Cyclemania - Coffee by design - Rick Goduti architecture company	9/13/2016 10:44 AM
28	massage cyclemania coffee portland sea dogs vont idexx oa	9/13/2016 10:37 AM
29	IDEXX CycleMania OA	9/13/2016 9:58 AM
30	OA, IDEXX, Ed the Endo-whatever, Coffee by Design, VONT, Cyclemania	9/13/2016 9:03 AM
31	Idexx, CBD, Athletes Touch, Cyclemania, Mechanical Services?	9/13/2016 8:04 AM

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32	cbd chiropractic sports and health foreside tavern Cyclemania :)	9/13/2016 7:52 AM
33	Hey - no mention of a pop quiz at the start of this evaluations. Cyclemania CBD IDEXX OA VONT (Have no idea what this company does) ____ insurance (Cross? - or am I thinking of Civic Center) Mechanical Services Foreside Tavern And..... OK, that's at least 8!	9/13/2016 7:49 AM
34	Cyclemania IDEXX OA	9/13/2016 7:29 AM
35	Orthopaedic associates Coffe by design Foreside tavern Mechanical services Cyclemania	9/13/2016 6:16 AM
36	IDEXX Athlete's Touch Cyclemania Coffee by Design	9/13/2016 3:29 AM
37	Cyclemania Chiropractic & Sports Health Mechanical Services Coffee By Design Idexx OA	9/12/2016 10:24 PM
38	Cyclemania, OA, Mechanical Services, IDEXX, CBD, Foreside Tavern, and Portland Sea Dogs.	9/12/2016 10:23 PM
39	Cyclemania COffee by Design Mechanical Services Idexx Sea dogs Foreside tavern Vont	9/12/2016 10:13 PM
40	cyclemania CBD OA the orthopedic group associated with the women's team general dynamics (the one with the red logo) the restaurant that the women go to on Monday's nights in falmouth athlete's touch (ok, so I missed a few but when I checked my jersey I was like "oh yeah" as I was familiar with them but just couldn't recall)	9/12/2016 9:53 PM
41	oa, mechanical ?, cyclemania,	9/12/2016 9:49 PM
42	Idexx, OA, Vont, Sea Dogs, CBD, Cyclemania, Mechanical Services	9/12/2016 9:29 PM
43	IDEXX Cycle mania Ethos	9/12/2016 9:03 PM
44	Not cheating by looking at my jersey, here is what comes to mind: Cyclemania Portland Sea Dogs Mechanical Systems? (not sure the name, but it's Mechanical something) Idexx Vont Orthopedic Associates Athlete's Touch Massage (not sure about that one; only thought of it because they were mentioned in one of the other survey questions)	9/12/2016 8:39 PM
45	Cyclemania, Idexx	9/12/2016 8:29 PM
46	Vont, Portland sea dogs, OA, Cyclemania, idexx, mechanical services, CBD, orthopedic associates, athletes touch	9/12/2016 8:23 PM
47	Vont, Athlete's Touch Factors Financial? Mechanical Services? Not sure who else...	9/12/2016 8:20 PM
48	cycle mania, OA, IDEX	9/12/2016 8:20 PM
49	Cyclmania, massage, Idexx	9/12/2016 8:10 PM
50	OA and CycleMania	9/12/2016 8:09 PM
51	OA Mechanical Services Coffee by design	9/12/2016 8:04 PM
52	Cyclemania CBD Athlete touch OA Endontic Associates	9/12/2016 8:00 PM
53	Idexx Cyclemania CBD Mechanical Engineers OA	9/12/2016 8:00 PM
54	Cyclemania, CBD, OA, Sea Dogs, Foreside Tavern, Mechanical Services and Idexx.	9/12/2016 7:55 PM
55	Ayers, ethos,	9/12/2016 7:55 PM
56	Idexx Cyclemainia Coffee by design Foreside tavern OA Mechanical systems	9/12/2016 7:46 PM
57	OA, CBD, Athlete's touch, mechanical services	9/12/2016 7:36 PM
58	Western Bike Works	9/12/2016 7:27 PM
59	OA, Idexx	9/12/2016 7:12 PM
60	cyclemania; idexx; vont; cross agency; mechanical services	9/12/2016 10:26 AM
61	cyclemania, athletes touch, Cody Harris, OA, Mechanical Services, chiropractic health and sports, CBD, Vont, IDEXX, Sea Dogs,	9/12/2016 8:57 AM
62	OA, CycleMania, VONT, Portland Sea Dogs, Coffee by Design, IDEXX, Cross Insurance, Chiropractic and Sports Health, Falmouth Tavern	9/11/2016 7:03 PM

Q28 If there one thing PVC could do to make the club better, what would that be?

Answered: 52 Skipped: 32

#	Responses	Date
1	Encourage its members to join the Bicycle Coalition of Maine.	9/19/2016 11:30 AM
2	greater participation increased ride options cohesive race groups	9/18/2016 10:32 PM
3	Get more riders involved in the racing scene	9/18/2016 1:47 PM
4	See question 7 answer	9/18/2016 1:43 PM
5	Promotion of Zwift (indoor) rides in the winter.	9/18/2016 8:48 AM
6	Deeper discount on clothing	9/18/2016 8:27 AM
7	Not sure	9/18/2016 8:15 AM
8	More Group Rides at sub A pace level	9/17/2016 9:44 PM
9	Again I'm not that active so tough to contribute on this.	9/17/2016 8:49 PM
10	Organize morning rides during the week	9/17/2016 5:09 PM
11	More relaxed rides	9/17/2016 3:31 PM
12	Offer a co-ed weeknight ride	9/17/2016 12:52 PM
13	I'd like to have some events from bike reps, or bike maintenance etc. I guess education.	9/15/2016 1:01 PM
14	Improve rider attitude, both internally and outside of the club. I cannot tell you how many times I wave to a fellow PVC rider on the road and just get a head turn and blank stare. It may seem like a small thing, but it affects the general attitude on group rides as well. I think it behooves the PVC to be outgoing and inclusive, instead of exclusive elitist.	9/14/2016 10:04 AM
15	Feel like the big thing that PVC is doing is things like this survey and also adopting an attitude of more inclusiveness. For example, even though I probably only mildly knew 2 PVC members at the time I decided to go to the Spring social because of all the emails that encouraged people to go. It made it feel more welcoming vs an exclusive club.	9/13/2016 8:26 PM
16	1) Offer some type of coaching...either individual or group. Someone who is available to either ask questions, bounce ideas off of or hire full time... 2) for race reimbursements,offer a percent back rather than a certain amount. Those of us who do longer but less frequent events tend to pay more for each event even though they are at best once ever 6 weeks. On the contrary, cross racers race frequently and get more back. Just a thought.	9/13/2016 8:06 PM
17	More member involvement. Committees maybe?	9/13/2016 8:04 PM
18	Have more rides that are coed. Have more rides that are spirited but not all out hammerfests!	9/13/2016 5:44 PM
19	Improve bike safety	9/13/2016 3:55 PM
20	Really can't think of anything.	9/13/2016 3:52 PM
21	try new things	9/13/2016 11:12 AM
22	the Michael Claus rides seem to have great routes, but it would be nice if there were Sunday rides that were at conversational pace.	9/13/2016 10:45 AM
23	support the members on the peripheral of the portland area with more group rides outside of Portland	9/13/2016 10:38 AM
24	Have a new member program.	9/13/2016 10:06 AM
25	Better include the non-racing enthusiast rider that can't do a 22mph ave ride...18-19mph yeah...20+ not so much anymore.	9/13/2016 9:05 AM
26	Sponsor more competitive events. Team up with other local clubs to share the load.	9/13/2016 8:50 AM
27	The elite race team should have a different kit and should be branded as elite.	9/13/2016 8:40 AM
28	Promotion of a significant road race or cyclocross race in Southern Maine.	9/13/2016 8:06 AM

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29	Handling clinics - I would love to help with the Monday night ride or Saturday/Sunday clinics to help women get more comfortable on their bikes and maybe riding in packs. The Monday night is awesome, but not all moms can be away during that time. Weekend clinics might work better.	9/13/2016 7:54 AM
30	More social events to get to know the names of the other riders, especially those who ride at different speeds.	9/13/2016 7:50 AM
31	Demand rider etiquette on the TNR and associated social rides.	9/13/2016 5:40 AM
32	I need to give two answers, sorry -- As a racer, it would be great if PVC had a more cohesive race team. As a Portland group rider, it would be great if PVC did a better job supporting both A and B riders.	9/13/2016 3:46 AM
33	A club I used to belong to would do a monthly feature presenting one of the sponsors with a description of the company plus any benefits the club members might receive from them. Since the companies are giving the club \$ for marketing, it makes sense to do a bit extra to justify their dollars being spent.	9/12/2016 10:32 PM
34	All set.	9/12/2016 10:23 PM
35	More/new ride options	9/12/2016 10:15 PM
36	Men's Racing Team with true team support	9/12/2016 9:56 PM
37	Make it easier for individual club members to connect with each other for rides outside of the normally scheduled group rides.	9/12/2016 9:49 PM
38	men's JV ride on Sat	9/12/2016 9:22 PM
39	More party's	9/12/2016 9:03 PM
40	I'm the wrong person to ask.	9/12/2016 8:54 PM
41	Better communications	9/12/2016 8:41 PM
42	Offer a ride at my level at a time that I could be free	9/12/2016 8:31 PM
43	Get younger people involved and get people into racing more or help support racers more.	9/12/2016 8:29 PM
44	More transparent decision making.	9/12/2016 8:23 PM
45	INTRO RIDES FOR NEW MEMBERS	9/12/2016 8:21 PM
46	Don't know	9/12/2016 8:12 PM
47	Bring back the Cape E TT	9/12/2016 8:09 PM
48	A good beer sponsor!	9/12/2016 7:56 PM
49	More east side rides	9/12/2016 7:27 PM
50	New leadership with fresh ideas	9/12/2016 7:14 PM
51	Mens race team	9/12/2016 8:57 AM
52	More race team sponsorship	9/11/2016 7:03 PM

Q29 Will you please help us understand the answer you provided?

Answered: 32 Skipped: 52

#	Responses	Date
1	I think that it is important the PVC members support the only state-wide cycling advocacy orgnaization	9/19/2016 11:30 AM
2	Interest is waning in group rides due to safety concerns.	9/19/2016 6:25 AM
3	self explanatory	9/18/2016 10:32 PM
4	I'm the only person racing, it does not matter what cat, or age group	9/18/2016 1:47 PM
5	The average age of the club is old. I think you need more 25-40 year olds	9/18/2016 1:43 PM
6	There is a groundswell of interest in Zwift but little organization.	9/18/2016 8:48 AM
7	The club has a surplus of cash and I believe clothing discounts are the broadest and most equitable way to distribute this surplus.	9/18/2016 8:27 AM
8	There are a lot of rides that exist that b,c ride that roll into A rides over time. PVC has SMR and TMR that A rides. we need to have a safe "B" Ride the can (will) generate riders	9/17/2016 9:44 PM
9	I like to ride earlier in the day before work	9/17/2016 5:09 PM
10	Already stated this	9/17/2016 3:31 PM
11	Helmets appear to be the only hardware advancement in terms of PPE in the past 100 years. Any reason why we don't utilize spine protection? The SMR is a blast, but its a bit of a crap shoot on personal injury.	9/13/2016 3:55 PM
12	It is up to the members to get involved and make a difference	9/13/2016 11:12 AM
13	not all members live in Portland or near cyclemania, or where the existing group rides start.	9/13/2016 10:38 AM
14	A welcome letter/email; explaining the club overall, rides, benefits, etc... Find out where the new members is in riding ability and make suggestions for rides. If this is only a racing club, which is fine, then it should be conveyed as such.	9/13/2016 10:06 AM
15	It is confusing when individuals race in the same kit, but do not belong to the race team. Confusing to the public as well. Ex. "I'm a member of the Club, but it's actually a team. There is a race team, but I'm not a member of the race team that has the same name and wears the same kit as me. I race for the Club which isn't a race team, but a riding team...." I have no problem with having an exclusive race team and I fully support it. But, I wouldn't race in my PVC kit for fear of being confused with the Elite race team. I don't want to be seen as a wannabe. And FWIW (for what's it worth), if I do decide to race next year, I would race for Tall Sock. I would still be a club member because I enjoy the people and want to support the club, but I wouldn't wear the kit. The Tall Sock racers regularly attend the PVC Women's Wednesday ride and they are the racers I have been most exposed to (even though it's a PVC Women's ride). The Tall Sock Women's Team is more accessible in terms of it's riders and skill/experience level. As a beginner, I know I'm not good enough to ride for the PVC women's race team, so Tall Sock is the only option. Why would I race as an individual in the PVC kit when I could be part of a team and race for Tall Sock? I mean no disrespect to the PVC Women's Race Team. I know they follow a strict training program, which is probably why they don't do the PVC Women's WNR. I also don't have a problem with it being an exclusive team. I actually think it's awesome and would be something to strive for. I just don't see a visible path to get there. With Tall Sock, there is a clear path to give racing a try and be part of a race team. Unfortunately, the only race option for me is one that doesn't support the Club or Cyclemania - and that bums me out. I hope I have been able to explain this clearly. I share my perspective because I think it's important to consider as you look to recruit younger members and future racers. I realize that the number of female racers is small and there are many restraints. I also know this is the first year for the PVC Women's Team. I just hope that you consider clearly branding the elite team as Elite and distinguishing them with exclusive (awesome) kit. You also may want to think about having a Women's "B" Race Team to develop racers for the elite team. It would be awesome if a former women's racer (Linda, Jane, etc.) mentored the B team or served as captain.	9/13/2016 8:40 AM
16	We have really neglected our race promotion, since there are so few races in Maine. Time to give back to the sport in that regard, new members should be the primary folks that should work on this.	9/13/2016 8:06 AM
17	I know all those who ride in my group, but would be intersted in getting to know people who cycle but faster than me!	9/13/2016 7:50 AM

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18	I won't ride the TNR any longer b/c of the growing conflicts between vehicles and riders. Our behaviors are deplorable and the prevalent attitude is that we are entitled to ride in any manner we wish, all over the road, 3 or 4 abreast and impeding traffic. There needs to be an agreed upon internal enforcement of the way that we ride, such as they are able to maintain in Exeter that gives us a defensible high ground should an issue arise. SMR may be a little different d/t the timing and environment, but other than one exception, I feel that we really ride like a bunch of entitled half-wits. And I say this about the guys I enjoy spending time with.	9/13/2016 5:40 AM
19	Racer -- It would be nice to foster more of a team mentality and team spirit for the numerous riders racing under the PVC banner all year. -- a formal team list where we share the public and secret race calendar for the race? -- a coordinated approach to carpooling for the regional races? -- some structured workout sessions or coaching for the team? -- a better introduction to racing for the newbies? Brining the huge racing experience within PVC to bear for the benefit of the new recruits? -- a later season crit or road race for the people who, by June or July, have heard of racing but not done it? -- a bigger effort to get PVC riders into the GMSR? Downeast and Tall Sock racing are kind of eating our lunch here, and we have such a solid group of racers. Let's get that same team spirit and structure rolling. Rider -- The CCCP MNR and ThNR are such great ride structures for a developing rider. PVC offers nothing quite like it. I have two friends I am trying to get into more serious riding, and they were once strong riders. Inviting them to the SMR is a kind of cruelty, as the pace is so high in the group and the advice given for people who cannot hack that pace is, and I quote, "Ride with the women." Seriously? Ignoring how incredibly sexist that is, I'd like to see the man who said those words race Cody Harris. Good luck. The questions in this survey about other rides are a good thing, but a key task for PVC, in my opinion, is to stop being so focused on being the 'hard men' of Portland riding and embrace different riding levels and riding needs. How can we embrace our B riders and make them feel included? Could there be a different level to the now infamous TNR? I'm not sure, but I miss group rides with PVC but Downeast TNR (Saco) and CCCP (MNR and ThNR) are where it is at for weekday, stratified group riding.	9/13/2016 3:46 AM
20	As the club grows, more ride offerings are needed to keep things safe and manageable, and keep people interested.	9/12/2016 10:15 PM
21	From what I understand we are supposed to be a race oriented club. When I joined PVC I was coming from another local club where no one had an interest in racing. Since then there has been the dissolution of the men's team with lots of members leaving to join local race teams instead, something that is still continuing.	9/12/2016 9:56 PM
22	My schedule is all over the place so I tend to ride alone quite a bit. Strava groups exist and it is theoretically easy to find a group ride on any given day but what if there was a way for PVC to help club members link up easily for daily riding at random times. I don't know. You asked.	9/12/2016 9:49 PM
23	Love the social events	9/12/2016 9:03 PM
24	It would be nice if the email distribution groups could be consolidated. A lot of times I find out about events simply by an email from Dave Brink or because I see something third hand on Facebook. I might just be me and how I get information, but it does seem like the communications are a bit scattered. But this is not a major issue. Honestly, it's a volunteer organization and you all do a fantastic job. Thanks.	9/12/2016 8:41 PM
25	I am 76 years old and I don't ride in the evenings	9/12/2016 8:31 PM
26	Can we target high school kids? College kids? Most of the PVC members have old bikes they may be willing to lend kids. If we can get them involved in a lifetime sport like cycling that would help us and the community.	9/12/2016 8:29 PM
27	Women;s racing team selection process was a joke. Husband-wife coach/ leader combo is a conflict of interest,. They cherry-picked riders based on their personal connection/preferences and not on women who actually consistently race for PVC. Reeks of self-promotion ands double-dipping. A joke really...and embarrassing for Cyclemania and PVC.	9/12/2016 8:23 PM
28	I live in Brunswick and getting motivated to drive down to Portland for a ride, when I could go out my front door was hard. Maybe starting a ride in Yarmouth?	9/12/2016 8:12 PM
29	It was great	9/12/2016 8:09 PM
30	See previous replies	9/12/2016 7:27 PM
31	self explanatory -	9/12/2016 7:14 PM
32	Racing is core to what we do; it's important that we support local racing	9/11/2016 7:03 PM